

Social Media for Elavon Partners

Why does social media matter?

- You should be where your customers are and they're on social
- It's a cost efficient way to reach vast audiences
- It enhances other digital marketing forms, especially SEO and word of mouth
- It's a great way to build direct relationships, one which customers value
- It helps to show the human side of your company, and to showcase your people





Follow us







Elavon Europe

• We will follow you and add you to our 'trusted sources' list as part of our Partner commitment



Optimise your company's LinkedIn profile

- Up-to-date, high resolution logo as profile picture
- Company banner image (ask your marketing team to create one if one doesn't already exist)
- Up-to-date description and contact details
- Encourage your employees to ensure your company is listed as their employer build your brand through your people



Optimise your own LinkedIn profile

- Professional-looking photo
- Company banner image
- Updated 'About' bio, current position & experience
- Correct employer listed



Posting content from a business channel

- Build your company's brand through expertise and association not through direct selling (except for paid campaigns)
- Add your company's take when sharing/retweeting third party articles (<u>PYMNTS</u>, <u>PaymentsSource</u>, <u>Financial Times</u>, our own <u>Perspectives</u> are reputable sources)
- Use hashtags to reach a wider audience (i.e. #payments #eCommerce) but no more than three in a post
- Always include an image (specific or general), infographics, or video rather than only text to get better engagement
- Articles written (or ghost written for) or featuring your own thought leaders will have most impact and engagement
- As a courtesy, please run any posts mentioning Elavon Europe past our Partner marketing team



Thought leadership ideas

- Interviews with leaders (e.g. <u>Leader's Lowdown</u>)
- Listicles with one of your experts (e.g. <u>5 payment trends you'll see in 2021</u>)
- Whitepapers (e.g. <u>Payments in Transit</u>)
- Any research/statistics your company has (for public consumption)







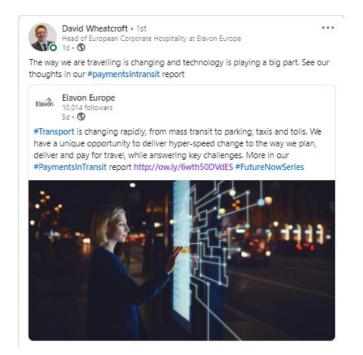
Sharing content as an employee

- Anything posted to your company's social channels or website insights page, Elavon Europe social media or Perspectives (website) is suitable for sharing
- Add your own take when sharing/retweeting
- Use hashtags to reach a wider audience (i.e. #payments #eCommerce) but no more than three in a post
- Infographics/videos/images get most engagement think how you engage with content on social, bite-size chunks of information



Sharing content cont.

- Source your own content from industry journals, BBC etc. (be conscious it doesn't talk about competitors or likely to draw controversy for your company or Elavon Europe)
- Write your own thought leadership on whatever you're an expert in (but don't use your article
 as a selling platform, keep it general, build your own brand as an expert) i.e. future of
 payments, online shopping trends







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